

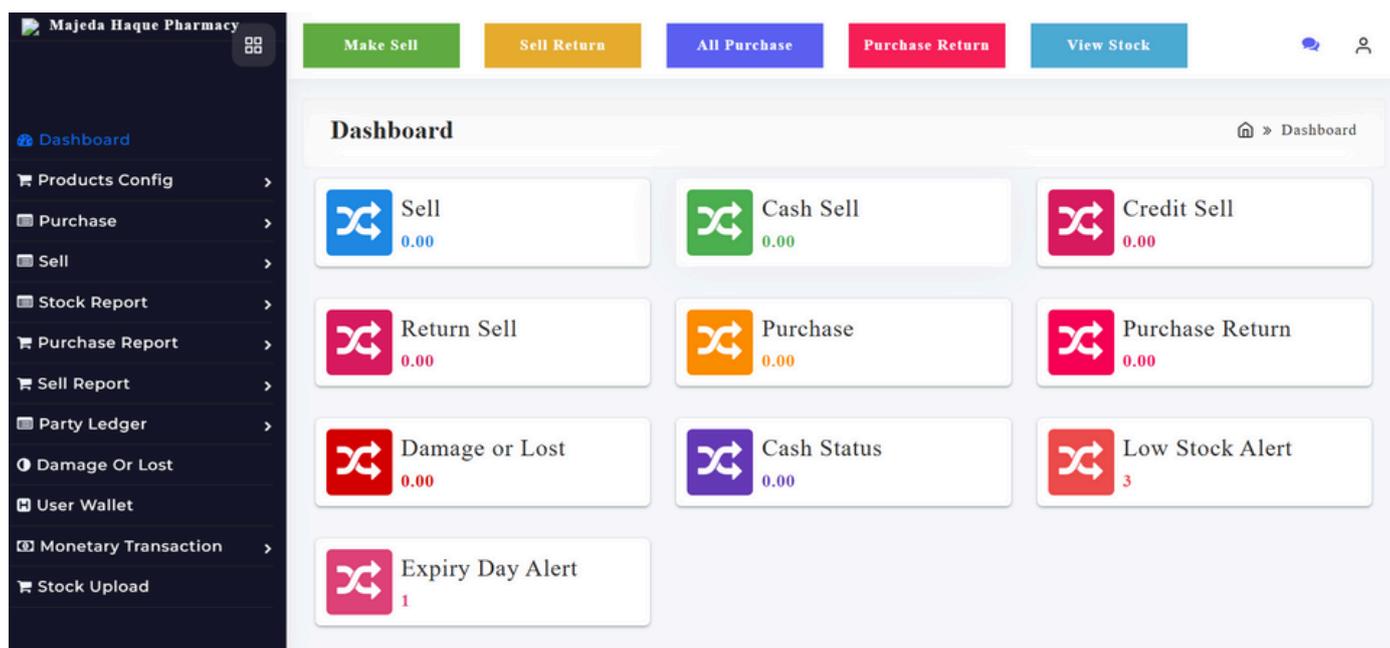


**Blind Education and Rehabilitation  
Development Organisation (BERDO)**

# CASE STUDY

Case Study: Optimizing Pharmacy Operations at  
BERDO's Eye Hospital with Innovative Station's  
Pharmacy Management Software

Client Overview: The Blind Education and Rehabilitation Development Organisation (BERDO) is a non-profit organization based in Dhaka, Bangladesh, dedicated to empowering individuals with disabilities through education, medical services, and vocational training. As part of its medical services, BERDO operates an Eye Hospital that provides comprehensive eye care to the community.



## THE CHALLENGE:

Despite its commitment to quality care, BERDO's Eye Hospital faced several challenges in its pharmacy operations:

- **Manual Inventory Tracking:** The pharmacy relied on paper-based systems to manage inventory, leading to difficulties in tracking stock levels, expirations, and reorder needs.
- **Prescription Management:** Handling prescriptions manually increased the risk of errors and prolonged patient wait times.
- **Regulatory Compliance:** Ensuring adherence to healthcare regulations and maintaining accurate records was cumbersome with the existing manual processes.

# THE SOLUTION

To address these challenges, BERDO's Eye Hospital implemented Innovative Station's Pharmacy Management Software, a comprehensive digital solution to streamline pharmacy operations.

## Key Features Implemented:

- **Automated Inventory Management:** Real-time tracking of medications and supplies, with alerts for low stock and upcoming expirations.
- **Electronic Prescription Handling:** Digitized processing of prescriptions to reduce errors and expedite patient service.
- **Regulatory Compliance Tools:** Built-in features to ensure compliance with healthcare regulations and facilitate accurate record-keeping.

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**Results & Benefits:** Following the implementation of the pharmacy management software, BERDO's Eye Hospital experienced significant improvements:

- **Enhanced Inventory Accuracy:** The automated system reduced stock discrepancies and ensured timely reordering, minimizing instances of stockouts and overstocking.
- **Improved Prescription Processing:** Electronic handling of prescriptions decreased errors and reduced patient wait times by approximately 40%.
- **Simplified Compliance:** The software's compliance tools streamlined regulatory adherence, making audits more straightforward and less time-consuming.

# CLIENT TESTIMONIAL



Blind Education and Rehabilitation  
Development Organisation (BERDO)

Pharmacy Manager, BERDO's Eye Hospital

Implementing Innovative Station's Pharmacy Management Software has transformed our pharmacy operations. Inventory management is now precise, prescription processing is faster, and compliance is more manageable. This has greatly enhanced our service quality and patient satisfaction."

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## CONCLUSION

The adoption of Innovative Station's Pharmacy Management Software enabled BERDO's Eye Hospital to transition from manual, error-prone processes to a streamlined, digital system. This transformation improved operational efficiency and elevated the standard of patient care, reinforcing the hospital's commitment to serving the community effectively.